

Appendix I

Terms and conditions

Santander course | Spanish online programme

I. Purpose

The **Santander course | Spanish online** programme ("the Programme") will provide and promote 1,000 places for learning Spanish with the aim of improving participants' skills and capabilities in order to boost their employability and professional development.

II. Beneficiaries

To take part in the Programme, candidates must be over 18 when registering, be a resident of Argentina, Brazil, Chile, Colombia, Germany, Mexico, Peru, Poland, Portugal, Spain, the United Kingdom, the United States or Uruguay, and must meet the eligibility requirements and selection criteria set out below.

Free places on the training courses provided by the Programme will be compatible with other free places at other institutions, whether public or private. However, the Beneficiary has an obligation to comply with the rules of said institutions to ensure they do not become subject to any incompatibility issues.

III. Features of the Programme and the places available

The Programme involves 1000 places on training courses to learn Spanish. The Programme will last 6 months: from 11 November 2024 to 15 May 2025 and will be delivered online in Spanish.

The specific features of each course are as follows:

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- URL of the Open Education learning platform: <https://learn.openmundo.com/>
- How long does the Programme last? 6 months.
- Group classes: unlimited, 45-minute group classes with a maximum of 10 students per group. Groups organised by language level, with video connection on reservation through the Open Education learning platform.
- Individual conversation classes for each beneficiary: 4 monthly sessions of 25 minutes each.

a) Admission requirements

Participants must meet all of the following admission requirements:

- be older than 18 at the time of registration.
- be resident in one of the following countries: Germany, Argentina, Brazil, Chile, Colombia, Spain, the USA, Mexico, Peru, Poland, Portugal, the UK or Uruguay.
- be registered in Santander's www.santanderopenacademy.com platform (hereinafter, the “**Platform**”) and apply for the programme as stipulated in it.
- have completed the assessment on the Platform, which will involve a series of questions to assess the skills and abilities of the candidates to select the beneficiaries of the Programme.

b) Selection criteria

Places will be assigned to beneficiaries taking into account the following selection criteria:

- compliance with the eligibility criteria (as set out in clause II of these Terms and Conditions).
- the results of the assessment.

If at any time, OPEN MUNDO considers that the estimated number of places will not be assigned, or if there is excessive demand for them, it may decide to apply other admission criteria to allocate places. OPEN MUNDO may also extend the application period for places by **up to three (3) months**.

IV. Management

The requirements for obtaining a place include registering to apply for the Programme through the Platform.

Candidates must register between 24 June 2024 and 25 September 2024 at 23:59 GMT+1 (Madrid time).

V. Allocation of places among candidates

The Beneficiaries will be selected between 26 September 2024 and 7 October 2024. The successful Bewill be notified on 8 October 2024 using the email address they registered on the Platform.

Once the applicant has been notified that they have been selected, they have **7 calendar days** from the date and time of notification to accept it through the Platform. After this period, OPEN MUNDO will assign any places that have not been accepted by the Participants to other applicants who meet the admission requirement or any others so that no places are left unfilled.

Once the candidates have accepted their place through the Platform, they will have 16 calendar days to log in and register on the **OPEN MUNDO** platform (<https://learn.openmundo.com/>). If they do not do this, the place will be allocated to another applicant using the criteria set out above.

VI. Tax on the Programme

The places will be subject to prevailing tax regulations. These could give rise to withholdings on the part of OPEN MUNDO and to obligation for the Beneficiary to declare the corresponding amounts in their annual tax return. The Beneficiaries are solely responsible for complying with tax obligations.

VII. Personal data protection

The data controller is OPEN MUNDO (privacy@openenglish.com), hereinafter, the "Institution", with registered office at 2222 Ponce De Leon Blvd. Suite 300, Coral Gables, FL 33134, USA USA.

Data we process and source of the data

The Institution will obtain data from users (the "User" or "Users") who register for this Programme on the Platform. The data controller will be Universia Holding, S.L. for matters regarding participation in this Programme. This data includes: name, surname, country of residence, email address, date of birth and data related to browsing and use of the Platform (the latter only insofar as necessary, as the Institution manages the process through the Platform).

In the invitation to apply for this Programme, the Institution will include the questions and request the information needed to validate, assess and manage the User's application. As a result, the following data may be processed: data regarding personal characteristics, academic and professional data, employment-related data and personality data (the latter for the assessment of candidates the Institution may perform).

Purposes for processing personal data

User data received as part of this Programme will be processed to manage this invitation to apply, to assess candidates and to grant or reject admission to this Programme. The lawful basis for this processing is performance of these Specific Terms and Conditions or Legal Terms and Conditions.

The University may also process the data of candidates and beneficiaries to fulfil the legal obligations imposed on it by prevailing legislation. The legitimate basis for such processing is therefore the fulfilment of a legal obligation.

Recipients of personal data

Users' personal data will only be communicated to public bodies and authorities for the performance of their roles when they have authority to request it. Applicable legislation may sometimes require that information be shared with public bodies or authorities so that they may perform their duties (for example, tax authorities or courts of justice, which would use Users' data for their own purposes).

In addition, in order for the Programme to be successfully carried out, Users' data will be shared with Banco Santander, S.A. (the "Sponsor"), which has sponsored, promoted and financed the Programme so it can take place.

Personal data retention criteria

The data collected as part of this call for applications may be retained by the Institution as follows:

- With regard to Users who apply but are not accepted on the Programme, data will be retained during the administration of the call for applications and then for the time it takes to perform the necessary formalities until the call is closed.
- With regard to Users who apply and are accepted on the Programme, data will be retained throughout the period required to administer the call for applications, and may be added to students' records at the Institution and will be retained for the purposes of accrediting and certifying the granting of the scholarship and any other related academic merit.

Users are entitled to access their data, to request that inaccurate data be rectified, that processing be restricted, that their right to data portability be exercised or, where applicable, that the data be erased when, among other reasons, it is no longer necessary for the purposes for which it was collected, and also in order not to be the subject of automated individual decision-making. In addition, users have the right to withdraw their consent at any time for any purposes they previously consented to.

Users may exercise these rights by contacting 2222 Ponce De Leon Blvd. Suite 300, Coral Gables, FL 33134, USA or privacy@openenglish.com.

VIII. Modification of the Terms and Conditions of the Programme

Applying for this Programme entails acceptance by Participants of its Terms and Conditions and its termination, which cannot be appealed, and a waiver of any kind of claim on any aspect of said Terms of Conditions, including, but not limited to, aspects such as the criteria applied with respect to allocation, selection and admission.

OPEN MUNDO and Santander reserve the right to modify or rectify any of the Terms and Conditions of the Call for Applications for the Programme, whether partially or fully, at any

time. They may also suspend, postpone or cancel the Call for Applications, for an objective and duly justified cause, and with the aim of preserving the social impact the Parties are aiming to achieve with this Call for Applications. Candidates will be informed via the Platform of any modifications or corrections made.

These Terms and Conditions will apply to all correspondence received by the candidates from this Platform.