# Santander Universities £10k Support Grant

# Programme Timeline and Process, and Terms & Conditions

## **Overview**

Santander Universities are providing 20 undergraduates and post-graduates – from all UK universities - the opportunity to receive a Santander Grant worth £500 each (referred to herein as the **Grant**). Successful applicants (who will be chosen at random) will be able to use the Grant value as credit to purchase a variety of resources directly from the Santander Aspire webstore (owned and managed by a third party, JS Group) – including laptops, printers, internet data, magazine subscriptions, and much more.

Before you apply for the Grant, please take the time to read through the Terms and Conditions and ensure that you meet all the criteria listed below.

# **Timeline and Key Dates**

#### 1. Application process

- Applicants must first register on the Santander Scholarship platform, after which they can apply for the Grant.
   Applications may be submitted from 09:00am (UK time) on 01/11/2022 and will close at 11:00pm (UK time) on 12/12/2022.
   Applications made outside of this time frame will not be considered.
- Applicants will confirm that they meet the eligibility criteria upon submitting their application via the Santander Scholarship platform (see 'Eligibility criteria' section for further detail).
- Please see the 'Terms and Conditions for the Grant' section below for details on what information will need to be submitted as part of the application process.
- Applicants will receive a confirmation email of their application from the Santander Scholarship platform.

## 2. Selection process

- Once applications have closed, Santander Universities will select 20 students at random (using an online random-selection platform) on the basis that they have met all the eligibility criteria stated below. If you wish to find out more about this process, please contact santander.universities@santander.co.uk.
- Once the winners have been identified, Santander Universities will contact the relevant university for that successful applicant in order to verify that applicant's details as part of this verification process Santander Universities will share each applicant's name, email and student ID number. This verification process will take place prior to Santander Universities communicating the outcome to the relevant students, and will only apply to those applicants that attend our partner universities (you can see a list of our partners here).
- Should the winners attend a non-partner university, Santander Universities will confirm the student verification
  process with the applicant directly (the selected students) on 14/12/2022 ahead of the results being formally
  announced. If the applicants can successfully prove their student status, they will go on to receive confirmation
  of their success in due course.
- Should the successful applicant or respective universities not be able to verify their student status, a new winner(s) will be selected at random to receive the Grant instead.

#### 3. Confirmation of outcome, winners announced

- All applicants will be informed of the outcome of their application on 20/01/2023 via an email from the Santander Scholarship platform.

#### 4. Receipt of the Grants

- Once the successful applicants' student status has been confirmed, Santander Universities will be in touch to confirm next steps. For successful applicants that belong to a partner university, this email will be sent on

20/01/2023, alongside the email from the Santander Scholarship platform. This date may differ for non-partner university winners depending on when their student status has been verified.

- All successful applicants must formally accept the Grant via the link in the email (from the Santander Scholarship platform) by 5pm (UK time) 27/01/2023. This date may differ for non-partner university winners depending on when their student status has been verified they must formally accept the Grant via the link in the email (from the Santander Scholarship platform) by the deadline stated in that email.
- Once the Grant has been accepted, successful applicants will receive 2 emails from JS Group: one which will include a link to the Santander Aspire webstore (which is managed by JS Group), including their log-in details, and another which will confirm the Grant value. The value of the Grant will automatically be credited to their JS Group user account.
- Once the successful applicants have logged in, they will be able to browse the Santander Aspire webstore where they will be able to purchase a variety of products/services using the Grant value they have been awarded.
- The credit which is applied to the successful applicants' accounts will be valid for 12 months. This will start from the date when they receive the link (via JS Group) to access the webstore. The credit applied to the accounts will not be accessible after the 12-month period. i.e. any remaining funds (after the 12-month period) will be cleared from students' webstore accounts.

# **Terms & Conditions**

These Terms and Conditions apply to the Santander Student Campaign Grant (to be collectively referred to as the "Grant"). By applying to the Grant, applicants agree to be bound by the following Terms and Conditions:

1. The Grantor is Santander Universities UK (a division of Santander UK plc, 2 Triton Square, Regent's Place, London, NW1 3AN, United Kingdom).

## Eligibility criteria

- 1. Applicants must be studying an undergraduate or postgraduate degree (during the 2022/2023 academic year) at any UK university at the time of applying.
- 2. Applicants must be UK residents.
- 3. Applicants must confirm they meet the above criteria upon submitting their application.
- 4. Applicants must be able to provide a valid university student ID number. This will be validated by the respective university, should they attend one of the Grantor's partner universities (you can see a list of our partners here).
- 5. Applicants must provide the name of the UK university they attend.
- 6. Applicants must apply for the Grant via the Santander Scholarship platform any time from 09:00am (UK time) on 01/11/2022 until 11:00pm (UK time) on 12/12/2022. The Grantor reserves the right to close the Grant early in exceptional circumstances (acting in its discretion).
- 7. Applications not submitted in accordance with these Terms and Conditions, or applications which are delayed, duplicated, incomplete, illegible, mislaid or lost through technical problems will be disqualified. No responsibility is accepted for such entries. Proof of submission online will not be accepted as proof of submission.

#### Terms and conditions for the Programme

- 1. Applications are open for all individuals who meet the criteria as listed in the 'Eligibility criteria' section above.
- 2. All individuals wishing to apply for the Grant must do so via the Santander Scholarship platform.
- 3. Each Applicant can only apply to the Grant once.
- 4. The winners will be selected at random from all valid submissions received.
- 5. It is the applicants' responsibility to ensure they read and understand the eligibility criteria and submit their application appropriately, on time and following the application instructions / requirements as indicated on the Santander Scholarship platform.

- 6. In the case that a successful applicant attends a partner university, Santander Universities will ask the respective university to verify the individual's details prior to communicating the outcome to the relevant applicant. As part of this verification process Santander Universities will share each applicant's name, email and student ID number.
- 7. If the successful applicant attends a non-partner university, the Grantor will confirm with them (the selected student) the student verification process at the point the applicant has been identified as the winner. The respective applicant must then meet the requirements outlined to them in order to validate that they are eligible for the Grant. If, after 2 email attempts with at least 24 hours separation between them and a phone call if a valid phone number is available for the winner, the Grantor decides that it is not possible to get in touch with the winner to confirm the verification process, a new winner will be selected at random among the remaining applicants following the original process.
- 8. Should any of the winners or their respective universities not be able to verify their student status, a new winner will be selected at random to receive the Grant instead.
- 9. The Grantor will share successful applicant details with JS Group (the third party managing the Santander Aspire webstore). JS Group will create an account for them on the Santander Aspire webstore in order to receive their Grant. We encourage successful applicants to review JS Group's privacy notice in respect of their personal data processing activities in respect of their platform.
- 10. The successful applicants will receive a confirmation email (informing them that they won) via the Santander Scholarship platform. Upon receiving this, the winners must confirm their acceptance of the Grant by clicking on the link in the email. Acceptance of the Grant must be provided by 5pm (UK time) on 27/01/2023 through the Santander Scholarship platform. This date may differ for non-partner university winners depending on when their student status has been verified – they must formally accept the Grant via the link in the email (from the Santander Scholarship platform) by the deadline stated in the email. If, after 2 email attempts with at least 24 hours separation between them and a phone call if a valid phone number is available for the winner, the Grantor decides that it is not possible to get in touch with the winner to confirm acceptance of the grant, a new winner will be selected at random among the remaining applicants following the original process.
- 11. The successful recipients can only spend the Santander Grant value on equipment, resources and / or services available to purchase on the Santander Aspire webstore.
- 12. The credit applied to the successful recipients' accounts will be valid for 12 months. This will start from the date when they receive their log-in details (via JS Group). The credit applied to the accounts will not be accessible after the 12-month period i.e. any remaining funds (after the 12-month period) will be cleared from students' webstore accounts.
- 13. Successful candidates will be able to spend the Santander Grant value on one or more transactions. If the student purchases any item for a lower value than the Santander Grant value they have received, the remaining credit will be available for future purchases on their JS Group webstore account. Alternatively, if the successful student purchases any item for a higher value than the Santander Grant they have received, the student will be responsible for making up the difference.
- 14. The winners' surname and country will be available on request after 20/01/2023 for 30 days. The winners' information and winning entries (if applicable) must be provided to the Advertising Standards Authority on request in the event of a dispute. Please contact santander.universities@santander.co.uk to obtain these.

## General terms

- 1. The Grantor reserves the right to withdraw any application to the Grant that is found to be in breach of any of the pre-established conditions and / or rules laid out in the Term and Conditions.
- 2. The Grantor reserves the right to update or amend these Terms and Conditions or foreclose the Grant without prior notice at any time.
- 3. The Grantor reserves the right in its sole discretion to disqualify any individual that corrupts or affects the administration, security, fairness, integrity or proper conduct of this Grant.
- 4. The Grant and these Terms and Conditions are governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England.
- 5. To the fullest extent permitted by law and excluding death or permanent injury caused as a result of the Grantor's negligence, the Grantor accepts no liability for loss or injury as a result of the Grant or receipt or misuse of any prize fund.
- 6. No cash or other alternatives to the Grant will be offered and the Grant is not transferable.

- 7. The Grantor accepts no responsibility for applications lost, damaged or delayed in transit.
- 8. The decision of the Grantor is final, and no other correspondence will be entered into.
- 9. The Grant will be provided by the Grantor.
- 10. The Grantor may disclose any information related to the applicants (i) to any person as required or requested by law/regulation, to any regulatory or supervisory body, or in connection with any claim, dispute or legal proceedings; (ii) to any partner business or partner university or other UK university in connection with the Grant; (iii) to our affiliates, in connection with the Grant.

Please be advised that the Grantor will notify the applicant's associated university (in the case that they attend one of our partner universities) of their participation and (if applicable) success in the Grant. If requested by a partner university, and if consent by the applicant is provided, the Grantor will also inform partner universities of which students from their university have applied for the Grant (whether or not such applicants are successful).

Winners of the Grant may be invited by Santander Universities or by the relevant applicant's university to provide a testimonial or case study. Please note, we will not publish a testimonial or a case study without the relevant student's permission.

## Data protection

For information on how Santander Universities processes applicants' personal data, please read the Santander Universities privacy notice in the link below. Expand the 'Santander Scholarships: current opportunities' accordion after accessing the following link:

https://www.santander.co.uk/universities/events

The Santander Universities privacy notice is also available to download and read from the application landing page.

As part of the Grant, winners will be enrolled by JS Group onto the Santander Aspire webstore, which is owned and managed by JS Group. We encourage you to review JS Group's privacy notice. JS Group privacy policy