# Santander Universities | Your Digital Pathway – Course Timeline and Process, and Terms & Conditions

## Overview

Your Digital Pathway is a free introductory digital skills course that Santander Universities UK has launched in collaboration with the Institute of Coding and the award-winning TechUP initiative based at Durham University. This course has been developed to support individuals who want to take the first step on the pathway to building digital skills and can help people to:

- Return to, or start education
- Return to work, or pivot their career
- Set up a business online

Everyone will be starting with a different level of digital skills. This course is taught at an introductory level, with additional resources and material available throughout.

If participants engage with every section of the course, we expect it will take approximately eight hours to complete. Participants can complete it at their own pace to ensure that they can learn these digital skills at times and in ways that suit their circumstances. The course is entirely online and features a mix of video content, written sections, and links to other material.

Upon applying to the course, learners will be able to choose one of three study pathways to complete, with each pathway being divided into four steps. The three pathways are as follows:

- Returning to education
- Returning to work
- Starting a business online

Your Digital Pathway is comprised of four modules. The first two modules of each pathway will be the same and are: 1) Course Introduction and Digital Basics, and 2) Using Social Media to Connect and Staying Safe Online. Modules three and four will differ depending on which study pathway has been selected during the application process.

All participants who complete the full course will receive a certificate of achievement that can be downloaded and shared online.

## Prize draw

Participants will also have the opportunity to win one of 88 Santander grants:

- 3 grants of £2,500 (one winner per pathway)
- 85 grants of £500 (randomly selected from all three pathways)

The 88 winners will be able to use the grant to purchase a variety of resources, including laptops, printers, internet data, and much more, directly from the Santander Aspire webstore.

## Entering to win

**Step one:** To qualify for a chance to win one of the Santander grants, participants will be required **to complete the full Your Digital Pathway course and generate the certificate of achievement at the end**. To generate this certificate, participants need to click 'Complete' or 'Complete & Continue' at the bottom of each

course page. Subsequently, Santander Universities will select 88 individuals at random who have met this criteria.

**Step two:** We invite all course participants to **share the certificate of achievement they receive upon completion of the course on either Facebook, Twitter or LinkedIn with the hashtag #NeverStopLearning.** There are instructions for sharing the certificate on the last page of the course. **For the 88 individuals selected, this is a required step to be awarded the grant.**

**Step three:** The 88 participants who are selected will be required to send **a screenshot of their social media post** (on either Facebook, Twitter or LinkedIn) that includes their certificate of achievement and the hashtag **#NeverStopLearning** to santander.universities@santander.co.uk within a set deadline (see further details on this below). Once the screenshot has been received and acknowledged, Santander Universities will confirm to the winners their respective grant values.

## How to apply

Prior to applying for the programme, please take the time to read through the Terms and Conditions and ensure that you meet all the criteria listed below. Please also read this document to understand what you will need to commit to in terms of time.

If, after reading the Terms and Conditions, you would still like to apply, you must complete your application via the Santander Scholarship Platform. Please note: applications will be open from 12am 31/03/2022 until 11pm on 29/06/2022.

In order to apply for the programme, you must first register on the Santander Scholarship Platform. Once your registration is complete, you will then also be able to apply for other opportunities hosted on the page (these will be subject to different Terms and Conditions).

## Timeline and key dates

1. Application process

- As mentioned above, applicants wishing to apply for the programme must do so via the Santander Scholarship Platform. Applications will open at 12am on 31/03/2022 and will close at 11pm on 29/06/2022. Applications made outside of this time frame will not be considered.

- Applicants must also confirm that they meet the eligibility criteria upon submitting their application via the Santander Scholarship Platform (see 'Eligibility criteria' section for further detail).

- Applicants will receive a confirmation email of their application from the Santander Scholarship Platform.

2. Confirmation of participation in the programme

- Applicants who meet the criteria will be eligible for acceptance to take part in the programme.

- Santander Universities will share the personal data of all confirmed applicants with the Institute of Coding (based at the University of Bath) and TechUP (Durham University) in order to support their enrolment on the course and for evaluation purposes.

- Confirmed applicants will receive an email from TechUP within 2 working days of applying – this will include the link to the course and a separate email with instructions on how to set their unique password. As part of this, applicants will automatically be enrolled onto their chosen pathway.

- Applicants understand that when they register onto the TechUPOnline platform, they will be subject to the terms and conditions and privacy policy on the website which is owned and managed by TechUP, and should read this before sharing any personal data.

3. TechUP online course timeline

    - All participants will be able to complete the course from 31/03/2022 until 11:59pm on 10/07/2022.

    - Once applicants receive the email from TechUP they will be able to start the course immediately.

    - Participants can complete the course in their own time, at their own pace.

- Once participants have finished the full course from start to end (which is expected to be approximately eight-hours of online learning), the platform will generate a certificate which they can download and save.

4. Selecting the 88 winners

   - Participants who successfully complete the full course from start to finish, marking all pages as 'Complete' and generating the certificate of achievement, will consequently be entered into the prize draw for the Santander grants.

   - Santander Universities will select 88 participants at random (using an online random-selection platform) on the basis that they have met the eligibility criteria as stated above. If you wish to find out more, please contact santander.universities@santander.co.uk

   - We invite all course participants to share the certificate of achievement they receive upon completion of the course on Facebook, Twitter and/or LinkedIn with the hashtag #NeverStopLearning. For the 88 individuals selected, this is a required step to be awarded the grant.

   - Subsequently, Santander Universities will contact each of the 88 participants confirming that, in order to receive their grant, they will need to send a screenshot of their social media post (on Facebook, Twitter or LinkedIn) containing their certificate of achievement along with the hashtag #NeverStopLearning to santander.universities@santander.co.uk by 5pm 22/07/2022.

   - If any of the 88 participants miss the above deadline (22/07/2022) and don't share their screenshot in time, a new potential winner will be chosen at random (from those that have completed the full course). If any new individuals are selected as potential winners, they will have to complete the same exercise by the deadline outlined to them in the email they receive from Santander Universities.

5. Confirmation of outcome/recipients announced

   - All participants will be informed whether or not they have been selected for a grant on 08/08/2022 via an email from the Santander Scholarship Platform.

   - In parallel to this, the 88 winners will also receive an email directly from Santander Universities confirming that their certificate screenshot has been received and in turn the grant value they will receive, including next steps.

6. Receipt of the 88 grants by the winning participants

   - All 88 recipients must formally accept the grant via the link in the email (from the Santander Scholarship Platform) by 5pm on 15/08/2022. Once the grant has been accepted, they will then receive an email from JS Group which will include a link to the Santander Aspire webstore, including their log-in details. The 88 recipients will need to click through this link to access the Santander Aspire webstore.

   - Applicants understand that when they register onto the Santander Aspire webstore, they will be subject to the terms and conditions and privacy policy on the website which is owned and managed by JS Group, and should read this before sharing any personal data.

   - Once the 88 recipients have logged in, they will be able to browse the Santander Aspire webstore where they will be able to purchase a variety of products and/or services using the grant value they have been awarded. The value of the grant will automatically be credited to their JS Group user account.

   - The credit which is applied to the recipients' accounts will be valid for one year. This will start from the date when they receive the link (via JS Group) to register to the webstore.

## Terms & Conditions

These Terms and Conditions apply to the Santander Universities | Your Digital Pathway programme (to be collectively referred to as the "Programme"). By applying to the Programme, Applicants agree to be bound by the following Terms and Conditions:

1. The Grantor is Santander Universities UK (a division of Santander UK plc, 2 Triton Square, Regent's Place, London, NW1 3AN, United Kingdom).

### Eligibility criteria
1. Applicants must meet the following criteria:
   a. Be a UK resident at the point of submitting their application
   b. Be aged 18 years or older
2. Applicants must confirm they meet the above criteria upon submitting their application.
3. Applicants must apply for the Programme via the Santander Scholarship Platform any time from 12am on 31/03/2022 until 11pm on 29/06/2022. The Grantor reserves the right to close the Programme early in exceptional circumstances.

4. Applications not submitted in accordance with these Terms and Conditions, or applications which are delayed, duplicated, incomplete, illegible, mislaid or lost through technical problems will be disqualified. No responsibility is accepted for such entries. Proof of submission online will not be accepted as proof of completion.

## Terms and conditions for the Programme

1. Applications are open for all UK residents aged 18 years or older.
2. All individuals wishing to apply for the Programme must do so via the Santander Scholarship Platform.
3. Every Applicant can apply to the Programme only once. Successful participants will be enrolled onto the TechUP course upon meeting the eligibility criteria.
4. Applicants will be asked for their full name, date of birth, gender, country of residence, nationality, email address, telephone number, university (if applicable), employment status, education/qualifications and professional experience) which will be shared with Santander UK plc, the Institute of Coding (the University of Bath), TechUP (Durham University), JS Group and students' respective universities (applicable to students only), for the purpose of managing this Programme and administering the grants, as stated in these Terms and Conditions. Applicants will be advised when some information requested is optional and may be asked to provide consent to sharing their personal information with partner universities and partner businesses and for the processing of certain personal information. Information on how Santander Universities and partner businesses and partner universities process personal information can be found below.
5. It is the Applicants responsibility to ensure they read and understand the eligibility criteria and submit their application appropriately, on time and following the application instructions / requirements as indicated on the Santander Scholarship Platform.
6. Applicants who meet the eligibility criteria and are accepted will receive an email from TechUP within 2 working days after submitting their application - this will include a link to the course. Applicants will also receive a secondary email with instructions on how to set their password. Applicants understand that when they register onto the TechUPOnline platform, they will be subject to the terms and conditions and privacy policy on the website which is owned and managed by TechUP, and should read this before sharing any personal data.
7. Participants can complete the course from 31/03/2022 until 11:59pm on 10/07/2022.
8. The 88 recipients of the Santander grants will be chosen at random using an online random-selection platform. In order to be entered into this draw, participants of the course must complete the full course from start to end, marking 'Complete & Continue' on each page to receive a certificate of achievement.
9. The 88 individuals selected at random will subsequently have to share a screenshot of their social media post that includes their certificate of achievement along with the hashtag #NeverStopLearning on Facebook, Twitter or LinkedIn to santander.universities@santander.co.uk by 5pm 22/07/2022. If any individuals miss this deadline or do not send a screenshot, a new potential winner will be chosen at random (from those that completed the full course). If any new individuals are selected as potential winners, they will have to complete the same exercise by the deadline outlined to them in the email they receive from Santander Universities.
10. The 88 successful participants will receive a confirmation email (informing them that they won) via the Santander Scholarship Platform. Upon receiving this, the winners must confirm their acceptance of the grant ("prize fund") by clicking on the link in the email. Confirmation/acceptance of the prize fund must be provided by 5pm on 15/08/2022 through the Santander Scholarship Platform. If, after 2 email attempts with at least 24 hours separation between them and a phone call if a valid phone number is available for the winner, the Grantor decides that it is not possible to get in touch with the winner, a new winner will be selected at random among the remaining applicants following the original process.
11. Once the successful participants have accepted the grant, they will receive an email from JS Group where they will be directed to the Santander Aspire webstore, including their log-in details. Applicants understand that when they register onto the Santander Aspire webstore, they will be subject to the terms and conditions and privacy policy on the website which is owned and managed by JS Group, and should read this before sharing any personal data.
12. The 88 successful recipients can only spend the Santander grant value on equipment, resources and/or services available to purchase on the Santander Aspire webstore. The credit applied to the successful recipients' accounts will be valid for one year. This will start from the date when they receive the link (via JS Group) to log in to the webstore and access their user account.
13. If the successful recipient purchases any item for a higher value than the Santander grant they have received, they will be responsible for making up the difference.
14. Successful recipients will be able to spend the Santander grant value on one or more transactions. If the recipient purchases any item for a lower value than the Santander grant they received, the remaining credit will be available for future purchases on their JS Group user account.
15. The winners' surnames and county will be available on request after 15/08/2022 for 30 days. The winners' information and winning entries (if applicable) must be provided to the Advertising Standards Authority on request in the event of a dispute. Please contact santander.universities@santander.co.uk to obtain these.

## General terms

1. The Grantor reserves the right to withdraw any application to the Programme that is found to be in breach of any of the pre-established conditions and / or rules laid out in the Term and Conditions.
2. The Grantor reserves the right to update or amend these Terms and Conditions or foreclose the Programme without prior notice at any time.
3. The Grantor reserves the right in its sole discretion to disqualify any individual that corrupts or affects the administration, security, fairness, integrity or proper conduct of this Programme.
4. The Programme and these Terms and Conditions are governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England.
5. To the fullest extent permitted by law and excluding death or permanent injury caused as a result of the Grantor's negligence, the Grantor accepts no liability for loss or injury as a result of the Programme or receipt or misuse of any prize fund.
6. No cash or other alternatives to the prize fund will be offered and the prize fund is not transferable.
7. The Grantor accepts no responsibility for applications lost, damaged or delayed in transit.
8. The decision of the Grantor is final, and no other correspondence will be entered into.
9. The prize fund will be provided by the Grantor.

## Data protection

When applying for the programme, applicants will be asked to provide their personal details (such as full name, date of birth, gender, country of residence, nationality, email address, telephone number, university (if applicable), employment status, education/qualifications and professional experience) which will be shared with Santander UK plc, the Institute of Coding (the University of Bath), TechUP (Durham University), JS Group and students' respective universities (applicable to students only), for the purpose of managing this programme and administering the grants, as stated in these Terms and Conditions. Applicants will be advised when some information requested is optional and may be asked to provide consent to sharing certain personal information with partner universities and partner businesses.

For information on how Santander Universities processes applicants' personal data, please read the Santander Universities data protection statement in the link below. For information on how the University of Bath, the Institute of Coding, Durham University, TechUP and JS Group process applicants' personal data, please find their privacy notices by clicking the Partner Businesses link in Santander Universities' data protection statement.

## Data Protection Statement

See the Santander Universities Privacy Statement on the application landing page. Alternatively, expand the 'Your Digital Pathway' accordion after clicking the below link:

https://www.santander.co.uk/universities/events

Durham University privacy policy

TechUP privacy policy

University Bath privacy policy

Institute of Coding privacy policy

JS Group privacy policy