

Annex II

Terms & Conditions

Santander Course Programme | Spanish Online 2026

I. Objectives

Under the **Santander | Spanish Online 2026** (hereinafter "the **Program**") will facilitate and promote the launch of 1,000 places for learning Spanish with the aim of improving the skills and abilities of participants for the improvement of employability and professional development.

II. Recipients

To participate in the Program, candidates must be over 18 years of age at the time of registration, residents of Germany, Argentina, Brazil, Chile, Colombia, Spain, the United States, Mexico, Peru, Portugal, the United Kingdom and Uruguay, and must also meet the admission requirements and selection criteria set forth below.

Obtaining a free place in the training courses of the Programme will be compatible with those of any other institution, public or private. Notwithstanding the foregoing, it is the Beneficiary's obligation to comply with the provisions of the regulations governing them so as not to incur incompatibility with respect to them.

III. Characteristics of the Program and its available places

This call will consist of the granting of 1,000 places for training courses to learn the Spanish language and will last 6 months: from June 22 to December 22, 2026 and will be made available to beneficiaries in online format, in Spanish.

Specifically, each of the courses covered by the Programme will have the following characteristics:

- It will be taught on the Open Mundo learning platform, accessible through the link: <https://learn.OpenMundo.com/>
- Group classes per beneficiary participant: unlimited group classes of 45 minutes in duration and a maximum of 10 people per group. Groups by knowledge levels, with video connection on reservation through the Open Education learning platform.
- Individual conversation classes per beneficiary: 4 monthly sessions of 25 minutes each.
- Available levels: Level 1 and 2 = A1 // Level 3 and 4 = A2 // Level 5 and 6 = B1 // Level 7 and 8 = B2 // Level 9 and 10 = C1.

a) *Admission criteria:*

Participants must cumulatively comply with the following admission requirements:

- Be 18 years of age or older at the time of enrollment.
- be a national or resident of one of the following countries: Argentina, Brazil, Chile, Colombia, Mexico, Germany, Peru, Portugal, Spain, United Kingdom, United States, Uruguay.
- be registered on the www.santanderopenacademy.com platform (hereinafter, the "**Platform**") and apply to the call.
- have completed the assessment test that will be available on the Platform, which will consist of a series of tests aimed at assessing the candidates' competencies and skills, for the purpose of selecting the beneficiaries of the Programme (hereinafter, the "Assessment Test").

b) Selection criteria:

Places will be allocated to beneficiaries taking into account the following selection criteria:

- meet the eligibility criteria (set out in clause II of these Terms and Conditions).
- results of the evaluation test.

In the event that there are assigned places that have not been accepted by the selected Participants, Open Mundo will reassign them to other Participants who meet the admission requirements indicated above and in order in the ranking according to the Evaluation Test in order to ensure that the places are not deserted.

Likewise, Open Mundo, in order to facilitate that the Program can benefit the greatest number of Participants, if at any time it considers that the planned places will not be assigned, or there is an excessive demand for them, may decide to apply other admission requirements for the allocation of places, even extending the deadline for applicants to apply for them.

IV. Management

It will be an unavoidable condition for obtaining a place to register in the call for the Programme through the Platform.

Candidates must register between March 2, 2026 and May 25, 2026 at 23:59 GMT+1 (Madrid time zone).

V. Allocation of places among candidates

The selection process for beneficiaries will take place between May 26, 2026, and May 29, 2026. The Beneficiaries who have been selected on June 1, 2026, will be notified through the email address with which they have been registered on the Platform.

The participant, once the selection is communicated, will have a period of 7 calendar days from the date and time of the communication to process their acceptance, all through the Platform.

At the end of the period, in the event that there are assigned places that have not been accepted by the Participants, Open Mundo will assign the places to other Participants who meet the aforementioned admission requirements or other additional ones in order to ensure that the places are not deserted. The reassignment will be carried out until June 9, 2026, and may be extended if necessary.

Likewise, once candidates have accepted the place through the Platform, they will have a period of 16 calendar days to access and register on the **Open World platform** (<https://learn.openmundo.com/>) and, if they do not do so, the place will be assigned to another participant following the same criteria as detailed in the previous paragraph.

Ultimately, if it has not been possible to reassign the places offered by Open Mundo, Santander reserves the right to use the vacant places for successive calls when it deems it necessary.

VI. Taxation of the Programme

The corresponding tax regulations in force at all times will be applied to the program and that may sometimes lead to the practice of withholdings by Open Mundo and the creation of the obligation for the beneficiary of the program to include in their annual income tax return the corresponding amounts (compliance with the tax obligations of the beneficiary of the program will be their exclusive responsibility).

VII. Protection of personal data

Data controller.

The Data Controller of the users' data (hereinafter, the "User" or the "Users") for the granting and management of the program (hereinafter, the "Program") to which you have registered through the Santander Open Academy platform is Open Education LLC (hereinafter, the "Institution"), with address at 2222 Ponce De Leon Blvd. Suite 300, Coral Gables, FL 33134 – USA, which will only be responsible for the processing of its own students' personal data.

Data we process and where it comes from.

The Institution obtains the data of Users who register for this Programme from the Santander Open Academy platform, whose data controller is Universia Holding, SL. with regard solely to their participation in this Program. These data are those that the user has in their profile on the platform and that are provided for registration for this Programme: identification data, data relating to personal characteristics, employment data and academic and professional data.

Likewise, the Institution will include in the call for this Programme the questions and requests for information necessary to accredit, evaluate and manage the User's candidacy. In this regard, in addition to the data provided by Universia Holding, the Institution may process other data:

identification data, data relating to personal characteristics, academic and professional data and data relating to employment.

Purposes for which personal data will be processed.

The data of the Users collected by reason of this Programme will be processed to manage this call, evaluate the candidates and, where appropriate, grant or deny this Programme. The legal basis that allows the aforementioned processing is the execution of these Particular Conditions or Legal Bases.

Likewise, the University may additionally process the data of candidates and beneficiaries to comply with the legal obligations required by current legislation, and compliance with a legal obligation is therefore the legitimate basis for this processing.

Recipients of personal data.

The Users' personal data will only be communicated to the public authorities and bodies for the performance of their functions when they are competent to request them. On some occasions, the applicable regulations require the sharing of information with public authorities or bodies so that they can carry out their functions. For example, tax authorities or courts of law, which would use Users' data for their own purposes.

Likewise, for the proper development of the Programme, the Users' personal data will be shared with Fundación Banco Santander (hereinafter, the "Promoter") which has sponsored, promoted or financed it for the sole purpose of enabling the Programme to be carried out.

Criteria for the Conservation of Personal Data.

The data collected as a result of the call for applications for the Programme may be kept by the Institution as follows:

- With respect to applicant Users who are not admitted to the Program, the data will be kept during the time of management of the call and subsequently during the period to carry out the necessary procedures until the closing of the same.
- With respect to the applicant Users admitted to the Program, the data will be kept throughout the period linked to the management of the call, will be incorporated if appropriate into the student's file with the Institution and will be kept for the purposes of accreditation and certification of the award and any other related academic merit.

Users have the right to access their data, as well as to request the rectification of inaccurate data, to oppose their processing, to request their deletion when the data is no longer necessary for the purposes for which they were collected, to limit their processing and to request data portability when legally possible. Users also have the right not to be subject to automated individual decisions, including profiling. Within the framework of this Program, no decisions will be made based exclusively on automated processing.

Users also have the right to withdraw their consent at any time for those purposes for which they have granted it, without this affecting the lawfulness of the processing based on consent prior to its withdrawal.

Users may contact the address 2222 Ponce De Leon Blvd. Suite 300, Coral Gables, FL 33134 – USA or at the email address privacy@openenglish.com to exercise their rights.

Likewise, the User may file a complaint with the Spanish Data Protection Agency if they consider that their data protection rights (www.aepd.es) have been violated.

VIII. Modification of Program Terms and Conditions

The fact of participating in this Call for the Program implies the acceptance by the Participants of its Terms and Conditions and its resolution, which will be final, as well as the waiver of any type of claim on any aspect provided for therein, without intending to be exhaustive, aspects such as the criteria of assignment, selection and admission.

Open Mundo and Santander reserve the right to modify or rectify any of the Terms and Conditions of the Call for Applications for the Programme, partially or totally at any time, and may even suspend, postpone or cancel the same, for an objective and duly justified reason, and in order to preserve the social impact that the Parties seek with this Call. In any case, candidates will be informed about the modifications or rectifications introduced through the Platform.

These Terms and Conditions shall apply to any type of communication received by candidates from the Platform.