

## **Terms and Conditions**

### **Santander Course Programme | Spanish Online 2025**

#### **I. Objectives**

Under the **Santander Course | Spanish Online 2025** programme (hereinafter "the **Programme**"), 1,000 places for Spanish language learning will be facilitated and promoted with the aim of improving the skills and abilities of participants to enhance employability and professional development.

#### **II. Recipients**

To take part in the Programme, candidates must be over 18 when registering, be a resident of Argentina, Brazil, Chile, Colombia, Germany, Mexico, Peru, Poland, Portugal, Spain, the United Kingdom, the United States or Uruguay, and must meet the eligibility requirements and selection criteria set out below.

Obtaining a free place on the Programme's training courses will be compatible with those of any other institution, whether public or private. However, the Beneficiary has an obligation to comply with the rules of said institutions to ensure they do not become subject to any incompatibility issues.

#### **III. Features of the Programme and available places**

The Programme has 1,000 places for students to join the Spanish learning courses and will have a six-month duration: from **7 January 2026 to 7 July 2026**. The course will be taught online and in Spanish.

Specifically, each of the courses offered by the Programme will have the following characteristics:

- It will be taught on the Open Mundo learning platform, which is available at: <https://learn.openmundo.com/>
- Group classes per participant: unlimited 45-minute group classes with a maximum of 10 students per group. Groups organised by language level, with video connection on reservation through the Open Education learning platform.
- Individual conversation classes for each beneficiary: 4 monthly sessions of 25 minutes each.
- Available levels: Level 1 and 2 = A1 // Level 3 and 4 = A2 // Level 5 and 6 = B1 // Level 7 and 8 = B2 // Level 9 and 10 = C1.

a) *Admission criteria:*

Participants must meet all of the following requirements to join the course:

- Be over 18 years of age at the time of registration.
- Be a citizen or resident of one of the following countries: Argentina, Brazil, Chile, Colombia, Germany, Mexico, Peru, Poland, Portugal, Spain, the United States, the United Kingdom or Uruguay.
- be a registered user of the platform [www.santanderopenacademy.com](http://www.santanderopenacademy.com) (the "**Platform**") and submit the corresponding application.
- have completed the assessment on the Platform, which will involve a series of questions to assess the skills and abilities of the candidates to select the Programme participants (hereinafter, the "Assessment Test").

*b) Selection criteria:*

Places will be assigned according to the following criteria:

- Meet the admission criteria (set out in clause II of these Terms and Conditions).
- Results of the Assessment Test.

Open Mundo will reassign any places that have not been accepted by selected Participants to other Participants who meet the requirements indicated above and according to the Assessment Test results, with a view to ensuring all places are assigned.

Likewise, to ensure that the greatest possible number of Participants can join the Programme, Open Mundo may, at any time, apply additional admission criteria when allocating places, either when the initial number of places are not assigned or in the event of excessive demand. Moreover, it may also extend the deadline for applications.

#### **IV. Process**

Requirements for obtaining a place include registering to apply for the Programme through the Platform.

Candidates must register between 28 July 2025 and 27 October 2025, at 23:59 GMT+1 (Madrid time).

#### **V. Allocation of places among candidates**

Beneficiaries will be selected between 28 October 2025 and 4 November 2025. The selected beneficiaries will be notified on 5 November 2025 using the email address they used to sign up on the Platform.

Once the Participant has been notified of the selection, they will have a period of 7 calendar days from the date and time of the notification to accept the place. These processes will all be conducted on the Platform.

Once the deadline has passed, if there are assigned places that have not been accepted by the Participants, Open Mundo will assign the places to other Participants who meet the admission requirements indicated above or other additional requirements, so that the places do not remain vacant. The places will be reassigned until 15 December 2025, although this deadline may be extended if necessary.

Once the candidates have accepted their place through the Platform, they will have a period of 16 calendar days from that moment to access and register on the **Open Mundo platform** (<https://learn.openmundo.com/>). If they do not do so, the place will be assigned to another participant following the same criteria detailed in the previous paragraph.

Ultimately, if the spaces offered by Open Mundo cannot be fully reassigned, Santander reserves the right to use these spaces for subsequent programmes, if deemed necessary.

## **VI. Taxes**

The programme will be subject to the applicable tax regulations in force at any given time, which may occasionally result in Open Mundo making withholdings and the programme participants being required to include the corresponding amounts in their annual income tax return (compliance with the programme participant's tax obligations will be their sole responsibility).

## **VII. Personal data protection**

### **Data controller.**

The Data Controller of the users' data (the "User" or "Users"), used to invite to participate and manage the programme (the "Programme") for which you have registered through the Santander Open Academy platform is Open Mundo (the "Institution"), with registered address at 2222 Ponce De Leon Blvd. Suite 300, Coral Gables, FL 33134 – USA, which will only be responsible for the processing of its own students' personal data.

### **The data we process and its origin.**

The Institution obtains data from Users who register for this Programme on the Santander Open Academy platform. The data controller is Universia Holding, S.L., solely for matters regarding their participation in this Programme. This data includes: name, surname, country of residence, email address, date of birth and data related to browsing and use of the Portal (the latter only insofar as applicable since the process is managed by the Institution via the Santander Open Academy platform).

The Institution will also include in the call for this Programme the questions and requests for information necessary to certify, assess and manage the User's application. In this regard, it may process: identification data, data relating to personal characteristics, academic and professional data, data relating to employment and data relating to personality (the latter in relation to the assessment that the Institution may make of the Users for the Programme).

**Purposes for which personal data will be processed.**

User data received as part of this Programme will be processed to manage this invitation to apply, to assess applicants and to invite them to join the Programme or reject their application. The lawful basis for processing is the fulfilment of these Specific Terms and Conditions or Legal Terms and Conditions.

The University may also process the data of candidates and beneficiaries to fulfil the legal obligations imposed on it by prevailing legislation. The legitimate basis for such processing is therefore the fulfilment of a legal obligation.

**Personal data recipients.**

Users' personal data will only be communicated to public bodies and authorities for the performance of their roles when they have authority to request it. Applicable legislation may sometimes require that information be shared with public bodies or authorities, so that they may perform their functions. For example, tax authorities or courts of justice, which would use Users' data for their own purposes.

For the proper carrying out of the Programme, the personal data of Users will also be shared with Fundación Banco Santander (hereinafter, the "Sponsor"), which has sponsored, promoted or funded it, solely to ensure its implementation.

**Personal data retention criteria.**

The data collected as part of this call for applications of the Programme may be retained by the Institution as follows:

- With regard to Users who apply but are not accepted on the Programme, data will be retained during the administration of the call for applications and then for the time it takes to perform the necessary formalities until the call is closed.
- With regard to Users who apply and are accepted to join the Programme, data will be retained throughout the period required to manage all processes associated with the call for applications, and may be added to students' records at the Institution. Likewise, it will be retained for the purposes of accrediting and certifying the granting of the scholarship and any other related academic merit.

Users are entitled to access their data, to request that inaccurate data be rectified, object to its processing, request that processing be restricted, that their right to data portability be exercised or, where applicable, that the data be erased when, among other reasons, it is no longer

necessary for the purposes for which it was collected, and also in order not to be the subject of automated individual decision-making. Users have the right to withdraw their consent at any time for any purposes to which they previously consented.

Users may exercise these rights in writing by sending a letter to 2222 Ponce De Leon Blvd. Suite 300, Coral Gables, FL 33134 – USA, or by sending an email to [privacy@openenglish.com](mailto:privacy@openenglish.com).

## **VIII. Modification of the Terms and Conditions of the Programme**

Applying for this Programme entails acceptance by Participants of its Terms and Conditions and their enforcement, which cannot be appealed, and a waiver of any kind of claim on any aspect of said Terms of Conditions, including, but not limited to, aspects such as the criteria applied with respect to allocation, selection and admission.

Open Mundo and Banco Santander reserve the right to modify or amend the Terms and Conditions of the Programme, whether partially or fully, at any time and may even suspend, postpone or cancel the programme, for a valid and justified reason, in order to maintain the social impact that the Parties aim to achieve with this Call for Applications. Candidates will be informed via the Platform of any modifications or corrections made.

These Terms and Conditions will apply to all correspondence received by the candidates via the Platform.